

# Jessa Lingel, PhD

Assistant Professor | University of Pennsylvania

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## Education

- Oct 2013 [Rutgers University](#), New Brunswick, NJ  
Ph.D. in Communication and Information  
Dissertation Title: *Information practices and urban spaces: Portraits of transnational newcomers*  
Advisor: Mor Naaman  
Readers: danah boyd, Christina Dunbar-Hester, Ingrid Erickson
- May 2008 [Pratt Institute](#), New York, NY  
Masters of science in library and Information Science, with honors
- Jan 2005 [New York University](#), New York, NY  
Masters of arts in gender studies and literary theory
- Jul 2004 [University of California at San Diego](#), La Jolla, CA  
Bachelors of arts in literature, magna cum laude

## Research and Employment

- July 2015 – present [Assistant Professor](#)  
Annenberg School for Communication  
University of Pennsylvania
- Jul 2013 – Jul 2015 [Post-Doctoral Research Fellow](#)  
Microsoft Research - New England  
Social Media Collective
- Sept 2009 – May 2013 [Teaching Assistant](#)  
Rutgers University  
School of Communication and Information  
Department of Library and Information Science
- Dec 2007 – Sept 2009 [Digital Media Librarian Associate](#)  
MTV Networks, New York, NY

## Research Awards and Grants

- June 2017 Co-awardee on Excellence Through Diversity Funding Grant – \$10k | Provost's Office | University of Pennsylvania
- May 2017 Co-awardee on James Carey Award in Urban Communication - \$2.5k | International Communication Association

- Jan 2017 Kluge Research Fellowship in Digital Studies | Library of Congress
- June 2016 Top Faculty Paper Award, Philosophy, Theory, Critique Division | International Communication Association
- Nov 2015 Ethnography and Critical Realism Working Group Grant - \$7k | Critical Realism Network
- June 2013 Co-investigator on Magic Grant - \$100k | Brown Institute for Media Innovation at Stanford University and Columbia University
- May 2013 Distinguished Achievement as a Teaching Assistant | School of Communication and Information, Rutgers University
- Oct 2012 Best Student Paper Award | ASIST Social Informatics SIG
- Jun 2012 Summer Scholarship for Outstanding Scholarly Activity | School of Communication and Information, Rutgers University
- Jan 2012 Bohdan S. Wynar Research Award | Association for Library and Information Science Education
- Nov 2010 Top Paper Award, Semiotics Division | National Communication Association
- July 2010 Co-investigator on Nokia Research Grant - \$10k
- May 2010 Outstanding First Year PhD Student | School of Communication and Information, Rutgers University

## Publications

\* Notes and short papers are marked [Note]; all others are full papers.

Monographs Lingel, J. (2017). *Digital countercultures and the struggle for community*. Cambridge, MA: MIT Press.

Journal Articles and Heavily Peer-Reviewed Conferences

Lingel, J. (Under review). Networked field studies: Comparative inquiry and online communities. *Social Media + Society*.

Lingel, J. (In press). A bookmobile critique of institutions, infrastructure and precarious mobility. *Public Culture*.

[Note] Lingel, J. (2017). The case for many internets. *Communication and the Public*, 1(4).

[Note] Lingel, J. (2016). Black holes as metaphysical silence. *International Journal of Communication*, 10.

Lingel, J. (2016). The poetics of socio-technical space: Using craft to reflect on the Internet of Things. In *Proceedings, ACM Conference on Computer Human Interaction, CHI 2016, May 7-12, San Jose, CA, USA*.

Lingel, J., & Sinnreich, A. (2016). Incoded counterconduct: Technologies of resistance and conditions of incarceration. *First Monday*, 21(5).

Kim, H., & Lingel, J. (2015). Working through paradoxes: Transnational migrants' urban learning tactics using location-aware mobile technology. *Mobile Media and Communication*.

Lingel, J., & Golub, A. (2015). In face on Facebook: Brooklyn's drag community and socio-technical practices of online communication. *Journal of Computer Mediated Communication*, 20(5).

Lingel, J. (2015). Information practices of urban newcomers: An analysis of habits and wandering. *Journal for the American Society of Information Science and Technology*, 66(6): 1239-1251.

Taylor, A. S., Lindley, S., Regan, T., Sweeney, D. Vlackokyriakos, V., Grainger, L., & Lingel, J. (2015). Data-in-place: Thinking through the relations between data and community. In *Proceedings, ACM Conference on Computer Human Interaction, CHI 2015*, April 18-23, Seoul, Republic of Korea. **Honorable Mention for Best Paper Award**

Crawford, K., Lingel, J., & Karppi, T. (2015). A more measured you: 100 years of self-tracking from the weight scale to the wearable. *European Journal of Cultural Studies*, 18(4-5), 479-496.

Radford G. P., Radford, M. L., & Lingel, J. (2015). The library as heterotopia: Michel Foucault and the experience of library space. *Journal of Documentation*, 71(4).

Lingel, J., & Bishop, W. (2014). The Geoweb and everyday life: An analysis of spatial tactics and volunteered geographic information. *First Monday*, 17(7).

Lingel, J., Naaman, M., & boyd, d. (2014). City, self, network: Transnational migrants and online identity work. In *Proceedings, ACM Conference on Computer Supported Cooperative Work, CSCW 2014*, Feb 15-19, Baltimore, MD, USA.

Lingel, J., & Regan, T. (2014). "It's in your spinal cord, it's in your fingertips": Practices of craft in building software. In *Proceedings, ACM Conference on Computer Supported Cooperative Work, CSCW 2014*, Feb 15-19, Baltimore, MD, USA.

[Note] Lingel, J. (2014). The value of community ethnography in public library crisis preparation. *Urban Library Journal*, 19(1).

[Note] Lingel, J. (2013). The digital remains: Social media and practices of online grief. *The Information Society*, 29(3).

Lingel, J., & boyd, d. (2013). "Keep it secret, keep it safe." Information practices, information norms and stigma. *Journal for the American Society of Information Science and Technology*, 64(5): 981-991.

Lingel, J. (2012). Occupy Wall Street and the myth of technological death of the library. *First Monday*, 17(8).

[Note] Lingel, J., Trammell, A., Sanchez, J., & Naaman, M. (2012). Practices of information and secrecy in a punk rock subculture. In *Proceedings, ACM Conference on Computer Supported Cooperative Work, CSCW 2012*, Feb. 11-15, Bellevue, WA, USA.

Lingel, J., & Naaman, M. (2012). You should have been there, man: Social media and live music video capture. *New Media & Society*, 14(2):322-349.

Radford, G., Radford, M. & Lingel, J. (2012). Alternative libraries as discursive formations: Reclaiming the voice of the deaccessioned book. *Journal of Documentation*, 68(2): 254 - 267.

Lingel, J. (2011). Information tactics of immigrants in urban environments. *Information Research*, 16(4). **ASIST SIG in Social Informatics Student Research Award**

Lingel, J. (2010). The order(ings) of things. *International Journal of the Humanities*, 8(4), 155-162.

Lingel, J. (2009). Adjusting the borders: Bisexual passing and queer theory. *Journal of Bisexuality*, 9(3): 381-405. **Issue nominated for 2012 LAMBDA award for Bisexual Nonfiction**

Book Chapters Lingel, J. (In press). Clones and cyborgs: Metaphors of artificial intelligence. In Z. Papacharissi, (Ed.), *A networked self: Human augmentics, artificial intelligence, sentience*. New York, NY: Taylor and Francis.

Lingel, J. (In press). Our stage, our streets: Brooklyn drag and the queer imaginary. In S. Gonzalez-Bailon and B. Foucault-Welles, (Eds.). *The handbook of communication in the networked age*. Oxford University Press.

Lingel, J. (In press). Big city, big data: Four vignettes. In J. Thatcher, A. Shears & J. Eckert, (Eds.), *The geoweb and geography*.

Lingel, J., & Gray, M. (In press). Ethnography. In M. Kackman & M. C. Kearney, (Eds.), *The craft of criticism: Critical media studies in practice*.

Lingel, J. (2017). The death and life of great online subcultures: The evolution of Body Modification Ezine. In P. Messaris and L. Humphreys, (Eds). *Digital media: Transformations in human communication*. New York, NY: Peter Lang.

Lingel, J. (2017). Social media. In M. Wilson, R. Kitchin & T. Lauriault (Eds). *Understanding spatial media*. Thousand Oaks, CA: SAGE.

Lingel, J. (2009). Resilience, time and Bagombo Snuff Box. In D. Simmons, (Ed.) *New critical essays on Kurt Vonnegut*. New York, NY: Palgrave Macmillan

Lingel, J. (2007). The body indivisible: Shelley Jackson and the feminine figure. In R. Harde (Ed.) *Narratives of community: Women's short story sequences*. Newcastle, UK: Cambridge Scholars Publishing.

Lingel, J. & Cassidy, K. (2017). Payphone portraits and urban imagination. Presented at Making & Doing Session, International Communication Association, May 25-29, San Diego, CA, USA.

Lingel, J. (2017). Networked field studies: A method for comparative analysis of socio-technical networks. Presented at Eastern Sociological Society, February 23-26, Philadelphia, PA, USA.

Radford, G., Radford, M., & Lingel, J. (2016). The heterotopia in the Panopticon: Conceptions of the library experience from the work of Michel Foucault. Presented at the National Communication Association, November 11-13, Philadelphia, PA, USA.

Lingel, J. (2016). Transformations in human communication. Presented at New York State Communication Association annual conference, October 14-16, Callicoon, NY, USA.

Lingel, J., & Sinnreich, A. (2016). Incoded counter conduct: What the incarcerated can teach us about resisting mass surveillance. International Communication Association, June 10-13, Fukuoka, Japan. **Top Faculty Paper Award, Philosophy, Theory, Critique Division.**

Lingel, J. (2016). House, schoolhouse, jailhouse: The other Internet of Things. International Communication Association, June 10-13, Fukuoka, Japan.

Lingel, J. (2015). Bookmobiles and socio-technical tactics of resilience. Presented at Society for the Social Studies of Science, November 11-14, Denver, CO, USA.

[Panel] Zytka, D., Lingel, J., Birnholtz, J., Ellison, N. B., & Hancock, J. (2015). Online dating as Pandora's Box: Methodological issues for the CSCW community. In *Proceedings, ACM Conference on Computer Supported Cooperative Work, CSCW 2015*, March 14-18, Vancouver, Canada.

[Panel] Handel, M. J., Bivens, R., Brubaker, J. R., Haimson, O. L., Lingel, J., & Yarosh, J. (2015). Facebooking in "face": Complex identities meet simple databases. In *Proceedings, ACM Conference on Computer Supported Cooperative Work, CSCW 2015*, March 14-18, Vancouver, Canada.

Lingel, J. (2014). Out of the bars, into the profiles: Social media and queer spaces in Brooklyn's drag community. Presented at Social Media and the Transformation of Public Space, June 18-20, 2014, Amsterdam, Netherlands.

Golub, A. & Lingel, J. (2014). Online identity curation and queerness: An analysis of Brooklyn's drag community. Presented at Popular Culture Association, April 16-19, 2014, Chicago, IL, USA.

Lingel, J. (2014). The case for slow technologies in policies of urban informatics. Presented at Association of American Geographers annual meeting, April 8-11, Tampa, FL, USA.

Lingel, J. (2014). Information as performance: Mobile technology, city streets and the anti-tourist. Presented at iconference 2014, March 4-7, Berlin, Germany.

Lingel, J. (2014). Voices from the margins. Paper presented at the annual meeting of the American Historical Association, January 2-5, Washington DC, USA.

[Panel] Radford, M., Connaway, L., Radford, G., & Lingel, J. (2013). Qualitative inquiry in social and cultural contexts. Presented at Concepts of Library and Information Science, August 19-22, Copenhagen, Denmark.

Lingel, J. (2013). The city is my library: Spatial information practices of transnational migrants. Presented at the Symposium on Urban Informatics, June 11, Drexel University, Philadelphia, PA, USA.

Lingel, J. (2013). Everyday cartography: The pleasures and anxieties of map making. Presented at the Annual Conference for the American Association of Geographers, April 9-13, Los Angeles, CA, USA.

Lingel, J. (2013). Transnational migrants, mediascapes and the conceptual cartography of urban spaces. Presented at Critical Themes, April 5-6, The New School, New York, NY, USA.

Lingel, J. (2013). When "organizing becomes an extension of your brain": DJs, music libraries and information practices. In proceedings, iconference 2013, Feb. 12-15, Dallas-Ft. Worth, USA.

Lingel, J., Quirke, L., Caidi, N., Fisher, K., & Pozzi, E. (2013). Methods, practice, theory: Researching human information behavior in the context of migration. Presented at iconference 2013, Feb. 12-15, Ft. Worth, TX, USA.

Lingel, J., Burnett, G., Skinner, J., & Budd, J. (2013). Questions are never neutral: Examining the Occupy and Tea Party movements as exemplars of information research and everyday (political) life. Presented at ALISE, Jan. 22-25, Seattle, WA, USA. **Featured presentation**

Lingel, J. (2012). Occupy Wall Street and the myth of technological death of the library. Paper presented at Print Culture, September 28-29, Madison, WI.

Radford, G., Radford, M., & Lingel, J. (2012). Alternative libraries as heterotopias: Challenging conventional constructs of library service. Paper presented at Libraries in the Digital Age, June 18-22, Zadar, Croatia.

Lingel, J. (2012). Ethics and dilemmas of online ethnography. Presented at alt.CHI, May 6-10, Austin, TX, USA.

Lingel, J. (2012). Improvisation, tactics, and wandering: Urban information practices of migrational individuals. Paper presented at ALISE, Dallas, TX, January 7-10. **Bohdan S. Wynar Best Research Paper Award**

Lingel, J. (2011). The (People's) Library: A love and need story. Paper presented at Mobility Shifts, New York, NY, October 10-16.

Lingel, J. (2011). The digital remains: Social media and practices of online grief. Paper presented at Conference on Internet and Religion, Kent, OH, May 21.

Radford, G. P., Radford, M. L., & Lingel, J. (2010). Building bridges to the discarded: Deaccession, discursive formations, and alternative libraries. Paper presented at the National Communication Association, 96th Annual Convention, San Francisco, CA, November 14-17, 2010. **Top Paper Award, Semiotics Division**

Radford, M. L., Lingel, J., & Radford, G. P. (2010). Alternative libraries as heterotopias: Challenging conventional constructs. Paper presented at Library Research Seminar V, University of Maryland, College Park, October 6-9, 2010.

Lingel, J. (2010). Anarchy in the stacks: A brief survey of experimental libraries. Paper presented at the Libraries in the History of Print Culture Conference, Madison, WI, September 10-12, 2010.

Lingel, J. (2010). The public library as heterotopia. Paper presented at New Directions in the Humanities Conference, University of California at Los Angeles, CA, June 29 – July 2, 2010.

Lingel, J. (2010). Aberrant abjection: Kathy Acker and "The Gift of Disease." Paper presented at Poetics of Pain Conference, City University New York, NY, February 25-26, 2010.

Van Der Vliet Oloomi, A. & Lingel, J. (2009). Introspective invasions: Transgressive bodies/transgressive texts. Paper presented at &Now Conference, Buffalo, NY, October 14-18, 2009.

Lingel, J. (2007). Self injury as modified skin. Paper presented at Somatechnics Conference, Macquarie University, Sydney, Australia, April 19-21, 2007.

Lingel, J. (2006). When it matters who is speaking. Paper presented at Sexing the Text Conference, Simon Fraser University, November 3-4, 2006.

Book Reviews Lingel, J. (2017). Review of *The age of sharing* by Nicholas John. *New Media and Society*.

Lingel, J. (2016). Review of *Dark matters: On the surveillance of blackness* by Simone Browne. *Catalyst*, 2(2).

Lingel, J. (2016). Review of *Pax technica: How the Internet of Things could lock us up or set us free* by Phil Howard. *Communication and the Public*, 1(1), 131-134.

Conference Poster Presentations Lingel, J. (2012). "We realized we had to become librarians": DJs, information practices and music libraries. Poster presented at iconference, Toronto, Canada, February 7-10.

Lingel, J. (2011). Getting from here to there: Information practices of immigrants in urban environments. Poster presented at iconference, Seattle, WA, January 4-7.

Lingel, J. (2011). Health information practices of women in urban areas. Poster presented at ALISE, San Diego, CA, January 4-7.

Lingel, J. (2010). Live music, social media and participatory metadata. Poster presented at ASIST Annual Conference, Pittsburgh, PA, October 22-27, 2010.

Sanchez, J., Trammell, A., Graham, N. & Lingel, J. F. (2010). The Jersey punk basement scene: Exploring the information underground. Poster presented at iSchool Conference, Champaign-Urbana, IL, February 3-6, 2010. **1<sup>st</sup> Place Juried Poster Competition**

Conference and Workshop Organizing

Co-chair | alt.CHI, ACM Conference in Computer Human Interaction, Denver, CO, May, 2017

Co-organizer | Queer Internet Studies Symposium, University of Pennsylvania, Feb 17, 2017

Organizer | Digital Culture Symposium, University of Pennsylvania, Dec 3-4, 2015

Co-organizer | Queer Internet Studies, Columbia University, April 2014

Program Committee and Meta Reviewing

ASIST (2014)

ICWSM (2014)

Extending Play (2016)

Reviewer

AoIR (2016, 2017)

ICA (2016, 17)

ASIST (2012, 15)

iconference (2011)

*Body and Society*

*Information Community and Society*

CHI (2012, 16)

*International Journal of Communication*

CSCW (2014, 15, 16)

*International Journal of Human-Computer Interaction*

DIS (2014, 17)

*Journal of Electronic and Broadcast Media*

*Ephemera*

*Journal of the Association for Information Science and*

*Feminist Formations*

*Technology*

*First Monday*

*Journalism*

*Frontiers*

*New Media & Society*

*GLQ*

Doctoral Colloquia

2014 Association of Internet Researchers PhD colloquium - faculty mentor

## School and Departmental Service

Aug 2016-present

Executive committee – Penn Forum for Women Faculty, University of Pennsylvania

Aug 2016 – present

Executive committee – Gender, Sexuality and Women's Studies Program, University of Pennsylvania

Oct 2015 – May 2016

Faculty Diversity Working Group – LGBT Center, University of Pennsylvania

Sept 2010-May 2013

Doctoral Student Association AAUP-AFT union liaison - Rutgers University



## Advising

Administrative Chair – Aaron Shapiro, doctoral candidate

Chair – Zane Cooper, doctoral student

Sept 2016 – May 2017 Undergraduate honors thesis advisor – Rebecca Brown, School of Arts and Sciences, University of Pennsylvania

Sept 2015 – May 2016 Undergraduate honors thesis advisor – Sean Lynch, Computer Science Department, University of Pennsylvania

## Professional Associations

2009 – present American Libraries Association

2012 – present Association for Computing Machinery

2011 – present Association of Internet Researchers

2014 – present International Communication Association

2015 – present Society for the Social Studies of Science

2010 – 2013 Association for Library and Information Science Education

## Invited Talks and Keynote Addresses

May 24, 2017 Bookmobility: Case studies from Haiti and Palestine. Kluge Center | Library of Congress, Washington, DC.

April 28, 2017 Mobile first considered harmful: Counter designs for online community. Cornell Tech, New York, NY.

April 21, 2017 Uncommon internets: Digital technologies and countercultural communities. Temple University, Philadelphia, PA.

Jan 25, 2017 Uncommon people: Digital technologies and the struggle for community. Eastern Connecticut State University, Wilimantic, CT.

Jan 18, 2017 Content rules?! Newsfeeds, algorithms, content moderation, and ethics. Internet Society of Washington DC and New York, NY.

Oct 25, 2016 Getting your first book published. Lunch series hosted by Student Professional Development Committee, Annenberg School for Communication, University of Pennsylvania, Philadelphia, PA.

Oct 21, 2016 Click-engage-involve: A conference on civic engagement and technology. Technology Learning Collaborative, Philadelphia, PA.

Oct 20, 2016 Film screening and discussion – *TINY: The life of Erin Blackwell*. Annenberg Center for the Performing Arts, University of Pennsylvania, Philadelphia, PA.

- Oct 4, 2016 Uncommon people: Digital technologies and the struggle for community. Michigan Interactive and Social Computing, University of Michigan, Ann Arbor, MI.
- April 14, 2016 [Discussant](#). Weapons of the geek: Hackers and political autonomy. Penn Program on Democracy, Citizenship and Constitutionalism, University of Pennsylvania, Philadelphia, PA.
- April 1, 2016 [Discussant](#). Bridging the academy and activist leadership. Gender Sexuality and Women Studies Program, University of Pennsylvania, Philadelphia, PA.
- Nov 16, 2015 The bookmobile as socio-technical infrastructure of resilience: Case studies of Haiti and Palestine. Department of History and Sociology of Science, University of Pennsylvania, Philadelphia, PA.
- June 9, 2015 Librarians and Archivists With Palestine: 2015 report back. Somerville Public Library, Somerville, MA.
- April 27, 2015 The story of one million people, 20,000 years in the future. Columbia University, New York, NY.
- April 6, 2015 Off the shelf and online: Social media presence for academic libraries. Birzeit University, Birzeit, Palestine.
- Feb 18, 2015 What happens in grad school? Richard M. Tapia Conference for Diversity in Computing. Boston, MA.
- Dec 2, 2014 The deaths and lives of great online countercultures: An investigation of technological alterity. University of Pennsylvania.
- Sept 29, 2014 Faceted lives and relational labor: Brooklyn drag and online counterculture. University of Southern California.
- Sept 26, 2014 "In face" on Facebook: Information tactics and technological distributions of power. University of North Carolina at Chapel Hill.
- June 23, 2014 Connected counter cultures: How the Internet turns outsiders in. Karlsruhe Institute of Technology, Karlsruhe, Germany.
- March 31, 2014 "Facebook is anti-drag": Issues of online community and communication. Bowdoin College, Brunswick, ME.
- March 1, 2014 A feminist agenda for women in STEM. ACM-W Conference for Women in Computing, University of Manchester, Manchester, UK.
- Jan 29, 2014 Mobile technologies and community activism. TEDx Bend Salon, Central Oregon Community College, Bend, OR.
- Nov 18, 2013 Tactics for resisting technological surveillance. Lecture series Social Action and Interaction in a Digital Age, Hunter College, New York, NY.

- Apr 26, 2013 Social media for activists: Mainstream uses, countercultural objectives. Workshop on Social Media and Labor Activism. Labor Education Center, Rutgers University, New Brunswick, NJ.
- Apr 6, 2013 [Keynote](#). This is what the library looks like: The role of the library as a social institution. City University of New York Library Association, New York, NY.
- Mar 5, 2013 Trans/Tech: Women in STEM. Trans Technology Symposium, Rutgers University, New Brunswick, NJ.
- Feb 16, 2012 Gender and social media: Being female in a digital age. Douglass Project for Women in Math, Science and Engineering, Rutgers University, New Brunswick, NJ.
- Aug 15, 2011 Interpreting the community: Practices of/for deviance. Microsoft Research New England, Cambridge, MA.
- July 12, 2011 On YouTube and in the basement: Social media practices and protocols. Nokia Research Labs, Palo Alto, CA.
- Sept 25, 2010 Professional and academic advice for MLIS students. Student swing, Special Libraries Association, New York, NY.

## Teaching

- Fall 2017 Theories and Techniques of Qualitative Research  
PhD seminar at the Annenberg School for Communication, University of Pennsylvania
- Spring 2016 Urban Ethnography: Social Justice and the Street  
Undergraduate research seminar at the Annenberg School for Communication, University of Pennsylvania
- Fall 2015 Ethnography and the Internet  
PhD seminar at the Annenberg School for Communication, University of Pennsylvania
- Fall 2016, Spring 2013, Fall 2012, Fall 2011 Gender and Technology  
Undergraduate lecture course at Annenberg School for Communication, University of Pennsylvania | Information, Technology and Informatics undergraduate program at the School of Communication and Information, Rutgers University
- Spring 2012, Spring 2011 Reading Interests of Adults  
Graduate seminar in the Masters of Library and Information Science program, School of Communication and Information, Rutgers University

## Non-Academic Community Service

- Sept 2015 – present Library Coordinator, Philadelphia Prison System
- Sept 2011 – present Volunteer, Radical Reference

- Jan – May 2017 Steering Committee Member, Tech City, Philadelphia Opportunities Industrialization Center
- March– April 2016 Digital Systems Coordinator, Democracy Spring
- Jan 2014 – June 2015 Volunteer, Black and Pink
- Sept 2011 – May 2012 Organizer, Que(e)ry
- Sept 2012 – June 2013 Volunteer ESL Instructor, Brooklyn Public Library
- Sept 2008 – May 2012 Volunteer ESL Instructor, International Center New York