

Jessa Lingel, PhD

Associate Professor | University of Pennsylvania

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lingel@upenn.edu

Education

- Oct 2013 [Rutgers University](#), New Brunswick, NJ
Ph.D. in Communication and Information
Dissertation Title: *Information practices and urban spaces: Portraits of transnational newcomers*
Chair: Mor Naaman
Committee Members: danah boyd, Christina Dunbar-Hester, Ingrid Erickson
- May 2008 [Pratt Institute](#), New York, NY
Masters of science in library and Information Science, with honors
- Jan 2005 [New York University](#), New York, NY
Masters of arts in gender studies and literary theory
- Jul 2004 [University of California at San Diego](#), La Jolla, CA
Bachelors of arts in literature, magna cum laude

Employment

- 2020 – present [Associate Professor](#), Annenberg School for Communication
2015-2020 [Assistant Professor](#), Annenberg School for Communication
2016-present [Core Faculty](#), Gender, Sexuality and Women Studies Program
University of Pennsylvania
- Jul 2013 – Jul 2015 [Post-Doctoral Research Fellow](#)
Microsoft Research - New England
Social Media Collective
- Dec 2007 – Sept 2009 [Digital Media Librarian Associate](#)
MTV Networks, New York, NY

Research Awards and Grants

- August 2020 Campaign for Community Grant, Provost's Office - \$1.5k | University of Pennsylvania
- April 2020 Innovation MOOC Grant, Online Learning Initiative - \$5k | University of Pennsylvania
- May 2019 Top Faculty Paper Award, LGBT Interest Group, International Communication Association

- April 2019 Trustees' Council of Penn Women Faculty Research Grant - \$5k | University of Pennsylvania
- April 2019 Co-awardee on Excellence Through Diversity Funding Grant – \$5.9k | Provost's Office | University of Pennsylvania
- April 2018 Digital Culture, Community and Inclusion Unrestricted Grant - \$25K | Facebook
- April 2018 Co-awardee on Excellence Through Diversity Funding Grant – \$4.5k | Provost's Office | University of Pennsylvania
- June 2017 Co-awardee on Excellence Through Diversity Funding Grant – \$10k | Provost's Office | University of Pennsylvania
- May 2017 Co-awardee on James Carey Award in Urban Communication - \$1.5k | International Communication Association
- Jan – Aug 2017 Kluge Research Fellowship in Digital Studies | Library of Congress
- June 2016 Top Faculty Paper Award, Philosophy, Theory, Critique Division | International Communication Association
- Nov 2015 Ethnography and Critical Realism Working Group Grant - \$7k | Critical Realism Network
- June 2013 Co-PI on Magic Grant - \$100k | Brown Institute for Media Innovation at Stanford University and Columbia University
- Jan 2012 Bohdan S. Wynar Research Award | Association for Library and Information Science Education
- Nov 2010 Top Paper Award, Semiotics Division | National Communication Association
- July 2010 Co-PI on Nokia Research Grant - \$10k

Publications

** Notes and short papers are marked [Note]; all others are full papers.*

Monographs Lingel, J. (In press). *The gentrification of the internet*. Berkeley, CA: University of California Press.

Lingel, J. (2020). *An internet for the people: The politics and promise of craigslist*. Princeton, NJ: Princeton University Press.

Reviewed in *The Baffler*, *Journal of Electronic and Broadcasting Media*

Lingel, J. (2017). *Digital countercultures and the struggle for community*. Cambridge, MA: MIT Press.

Reviewed in *ZDNet* and *Artribune*

Journal Articles and
Heavily Peer-Reviewed
Conferences

Lingel, J., Bogia, M., & Nurik, C. (In press). Shadow bodies and information sharing: Analyzing obstacles in mental healthcare provision. *Information Research*.

Lingel, J. (In press). Dazzle camouflage as queer counterconduct. *European Journal of Cultural Studies*.

Lingel, J., & Crawford, K. (2020). "Alexa, tell me about your mother": The history of the secretary and the end of secrecy. *Catalyst*, 6(1).

Clark-Parsons, R., & Lingel, J. (2020). Margins as methods, margins as ethics: A feminist framework for studying online alterity. *Social Media + Society*, 6(1).

Lingel, J. (2019). Socio technical transformations in secondary markets: A comparison of craigslist and VarageSale. *Internet Histories*, 3(2), 162-179.

[Note] Lingel, J. (2019). Notes from the Web that was: The platform politics of craigslist. *Surveillance & Society*, 17(1/2), 21-26.

Haleguoa, G., & Lingel, J. (2018). Lit up and left dark: Failures of imagination in urban broadband networks. *New Media and Society*, 20(12), 4634-4652.

[Note] Giesecking, J., Lingel, J., & Cockayne, D. (2018). What's queer about Internet studies now? *First Monday*, 23 (7).

Lingel, J. (2018). A bookmobile critique of institutions, infrastructure and precarious mobility. *Public Culture*, 30(2), 305-328. **Honorable Mention for Best Paper Award, Social Informatics SIG, ASIST 2019.**

Lingel, J. (2017). Networked field studies: Comparative inquiry and online communities. *Social Media + Society*, 3(4).

[Note] Lingel, J. (2017). The case for many internets. *Communication and the Public*, 1(4).

[Note] Lingel, J. (2016). Black holes as metaphysical silence. *International Journal of Communication*, 10.

Lingel, J. (2016). The poetics of socio-technical space: Using craft to reflect on the Internet of Things. In *Proceedings, ACM Conference on Computer Human Interaction, CHI 2016, May 7-12, San Jose, CA, USA*.

Lingel, J., & Sinnreich, A. (2016). Incoded counterconduct: Technologies of resistance and conditions of incarceration. *First Monday*, 21(5).

Kim, H., & Lingel, J. (2015). Working through paradoxes: Transnational migrants' urban learning tactics using location-aware mobile technology. *Mobile Media and Communication*, 4(2), 221-236.

Lingel, J., & Golub, A. (2015). In face on Facebook: Brooklyn's drag community and socio-technical practices of online communication. *Journal of Computer Mediated Communication*, 20(5).

Lingel, J. (2015). Information practices of urban newcomers: An analysis of habits and wandering. *Journal for the American Society of Information Science and Technology*, 66(6): 1239-1251.

Taylor, A. S., Lindley, S., Regan, T., Sweeney, D. Vlackokyriakos, V., Grainger, L., & Lingel, J. (2015). Data-in-place: Thinking through the relations between data and community. In *Proceedings, ACM Conference on Computer Human Interaction, CHI 2015*, April 18-23, Seoul, Republic of Korea. **Honorable Mention for Best Paper Award**

Crawford, K., Lingel, J., & Karppi, T. (2015). A more measured you: 100 years of self-tracking from the weight scale to the wearable. *European Journal of Cultural Studies*, 18(4-5), 479-496.

Radford G. P., Radford, M. L., & Lingel, J. (2015). The library as heterotopia: Michel Foucault and the experience of library space. *Journal of Documentation*, 71(4).

Lingel, J., & Bishop, W. (2014). The Geoweb and everyday life: An analysis of spatial tactics and volunteered geographic information. *First Monday*, 17(7).

Lingel, J., Naaman, M., & boyd, d. (2014). City, self, network: Transnational migrants and online identity work. In *Proceedings, ACM Conference on Computer Supported Cooperative Work, CSCW 2014*, Feb 15-19, Baltimore, MD, USA.

Lingel, J., & Regan, T. (2014). "It's in your spinal cord, it's in your fingertips": Practices of craft in building software. In *Proceedings, ACM Conference on Computer Supported Cooperative Work, CSCW 2014*, Feb 15-19, Baltimore, MD, USA.

[Note] Lingel, J. (2014). The value of community ethnography in public library crisis preparation. *Urban Library Journal*, 19(1).

Lingel, J. (2013). The digital remains: Social media and practices of online grief. *The Information Society*, 29(3).

Lingel, J., & boyd, d. (2013). "Keep it secret, keep it safe." Information practices, information norms and stigma. *Journal for the American Society of Information Science and Technology*, 64(5): 981-991.

Lingel, J. (2012). Occupy Wall Street and the myth of technological death of the library. *First Monday*, 17(8).

[Note] Lingel, J., Trammell, A., Sanchez, J., & Naaman, M. (2012). Practices of information and secrecy in a punk rock subculture. In *Proceedings, ACM Conference on Computer Supported Cooperative Work, CSCW 2012*, Feb. 11-15, Bellevue, WA, USA.

Lingel, J., & Naaman, M. (2012). You should have been there, man: Social media and live music video capture. *New Media & Society*, 14(2), 322-349.

Radford, G., Radford, M. & Lingel, J. (2012). Alternative libraries as discursive formations: Reclaiming the voice of the deaccessioned book. *Journal of Documentation*, 68(2), 254 - 267.

Lingel, J. (2011). Information tactics of immigrants in urban environments. *Information Research*, 16(4). **Best Student Paper Award, Social Informatics SIG, ASIST 2012**

Lingel, J. (2010). The order(ings) of things. *International Journal of the Humanities*, 8(4), 155-162.

- Lingel, J. (2009). Adjusting the borders: Bisexual passing and queer theory. *Journal of Bisexuality*, 9(3): 381-405. **Issue nominated for 2012 LAMBDA award for Bisexual Nonfiction**
- Special Issues and sections Giesecking, J. J., Lingel, J., & Cockayne, D. (2018). What is queer about internet studies now? Special issue of *First Monday*, 23(7).
- Lingel, J. (2017). The other internets. A special forum in *Communication and the Public*, 1(4).
- Book Chapters Lingel, J. (2020). Political ideologies of online spaces: Anarchist models for boundary making. In A. Markham & K. Tiidenberg, (Eds.), *Metaphors of internet: Metaphors of the internet in the age of ubiquity*. New York, NY: Peter Lang.
- Lingel, J. (2020). Our stage, our streets: Brooklyn drag and the queer imaginary. In S. Gonzalez-Bailon & B. Foucault-Welles, (Eds.). *The Oxford handbook of networked communication*. Oxford: Oxford University Press.
- [Note] Lingel, J. (2019). Preface. In B. Mehra (Ed.), *LGBTQ+ librarianship in the 21st century*. Bingley, UK: Emerald Publishing.
- Lingel, J. (2018). Clones and cyborgs: Metaphors of artificial intelligence. In Z. Papacharissi, (Ed.), *A networked self: Human augmentics, artificial intelligence, sentience*. New York, NY: Taylor and Francis.
- Lingel, J. (2018). What technology means. In M. Morrone, (Ed.), *Human operators: A critical oral history on technology in libraries and archives*. Sacramento, CA: Library Juice Press.
- Lingel, J. (2018). Big city, big data: Four vignettes. In J. Thatcher, A. Shears & J. Eckert, (Eds.), *Thinking big data in geography*. Lincoln, NE: University of Nebraska Press.
- Lingel, J., & Gray, M. (2018). Ethnography. In M. Kackman & M. C. Kearney, (Eds.), *The craft of criticism: Critical media studies in practice*.
- Lingel, J. (2017). The death and life of great online subcultures: The evolution of Body Modification Ezine. In P. Messaris and L. Humphreys, (Eds.). *Digital media: Transformations in human communication*. New York, NY: Peter Lang.
- Lingel, J. (2017). Social media. In M. Wilson, R. Kitchin & T. Lauriault (Eds.). *Understanding spatial media*. Thousand Oaks, CA: SAGE.
- Lingel, J. (2009). Resilience, time and Bagombo Snuff Box. In D. Simmons, (Ed.) *New critical essays on Kurt Vonnegut*. New York, NY: Palgrave Macmillan
- Lingel, J. (2007). The body indivisible: Shelley Jackson and the feminine figure. In R. Harde (Ed.) *Narratives of community: Women's short story sequences*. Newcastle, UK: Cambridge Scholars Publishing.

Lingel, J. (2019). The web that was: The platform politics of craigslist. Presented at Association of Internet Researchers, October 2-5, Brisbane, Australia.

Lingel, J. (2019). Dazzle camouflage as queer counter conduct. Presented at International Communication Association, May 25-28, Washington DC. **Top Faculty Paper Award, LGBT Interest Group.**

Lingel, J. (2019). Craigslist, platform politics and the informal economy. Presented at International Communication Association, May 25-28, Washington DC.

Haleguoa, G., & Lingel, J. (2019). Legibility and materiality of urban broadband networks. Presented at International Communication Association, May 25-28, Washington DC.

Lingel, J. (2018). From democracy to populism: Political metaphors of digital utopianism. Presented at Democracy and Disinformation Symposium, Dec 10-11, Clinton Institute, University College Dublin, Dublin, Ireland.

Lingel, J. (2018). The gendered work of AI surveillance: Notes from automated personal assistants. Presented at Journalism, Media and Democracy Symposium, Sept 6-7, Auckland University of Technology, Auckland, New Zealand.

Lingel, J. (2018). Dazzle camouflage and queer counterconduct. Presented at the Society for the Social Studies of Science Annual Conference, Aug 29-Sept 2, Sydney, Australia.

Haleguoa, G., & Lingel, J. (2018). Failures of imagination in urban broadband networks. Presented at International Communication Association, May 24-28, Prague, Czech Republic.

Clark-Parsons, R., Lingel, J., Jackson, S., Banet-Weiser, S., & Bratich, J. (2018). Power politics of resistant media: Critical voices from margins to center. Presented at International Communication Association, May 24-28, Prague, Czech Republic.

Radford, G., Radford, M., & Lingel, J. (2018). Transformative spaces: The library as panopticon. In *Proceedings iconference 2018*. March 25 – 28, 2018. Sheffield, United Kingdom.

Lingel, J. (2017). Invisibility and hypervisibility: Imagining publics for urban broadband networks. Association of Internet Researchers, October 18-21, Tartu, Estonia.

[Panel] Jensen, J. L., Proferes, N., Lingel, J., Powell, A. (2017). Studying theories & methods of power in social mediated conflicts. Association of Internet Researchers, October 18-21, Tartu, Estonia.

[Panel] Markham, A., Lingel, J. Møller, K., Driscoll, K., & Warfield, K. Making sense of life in 2017. Association of Internet Researchers, October 18-21, Tartu, Estonia

Lingel, J. & Cassidy, K. (2017). Payphone portraits and urban imagination. Presented at Making & Doing Session, International Communication Association, May 25-29, San Diego, CA, USA.

Lingel, J. (2017). Networked field studies: A method for comparative analysis of socio-technical networks. Presented at Eastern Sociological Society, February 23-26, Philadelphia, PA, USA.

Radford, G., Radford, M., & Lingel, J. (2016). The heterotopia in the Panopticon: Conceptions of the library experience from the work of Michel Foucault. Presented at the National Communication Association, November 11-13, Philadelphia, PA, USA.

Lingel, J. (2016). Transformations in human communication. Presented at New York State Communication Association annual conference, October 14-16, Callicoon, NY, USA.

Lingel, J., & Sinnreich, A. (2016). Incoded counter conduct: What the incarcerated can teach us about resisting mass surveillance. International Communication Association, June 10-13, Fukuoka, Japan. **Top Faculty Paper Award, Philosophy, Theory, Critique Division.**

Lingel, J. (2016). House, schoolhouse, jailhouse: The other Internet of Things. International Communication Association, June 10-13, Fukuoka, Japan.

Lingel, J. (2015). Bookmobiles and socio-technical tactics of resilience. Presented at Society for the Social Studies of Science, November 11-14, Denver, CO, USA.

[Panel] Zytko, D., Lingel, J., Birnholtz, J., Ellison, N. B., & Hancock, J. (2015). Online dating as Pandora's Box: Methodological issues for the CSCW community. In *Proceedings, ACM Conference on Computer Supported Cooperative Work, CSCW 2015*, March 14-18, Vancouver, Canada.

[Panel] Handel, M. J., Bivens, R., Brubaker, J. R., Haimson, O. L., Lingel, J., & Yarosh, J. (2015). Facebooking in "face": Complex identities meet simple databases. In *Proceedings, ACM Conference on Computer Supported Cooperative Work, CSCW 2015*, March 14-18, Vancouver, Canada.

Lingel, J. (2014). Out of the bars, into the profiles: Social media and queer spaces in Brooklyn's drag community. Presented at Social Media and the Transformation of Public Space, June 18-20, 2014, Amsterdam, Netherlands.

Golub, A. & Lingel, J. (2014). Online identity curation and queerness: An analysis of Brooklyn's drag community. Presented at Popular Culture Association, April 16-19, 2014, Chicago, IL, USA.

Lingel, J. (2014). The case for slow technologies in policies of urban informatics. Presented at Association of American Geographers annual meeting, April 8-11, Tampa, FL, USA.

Lingel, J. (2014). Information as performance: Mobile technology, city streets and the anti-tourist. In *Proceedings iconference 2014*, March 4-7, Berlin, Germany.

Lingel, J. (2014). Voices from the margins. Paper presented at the annual meeting of the American Historical Association, January 2-5, Washington DC, USA.

[Panel] Radford, M., Connaway, L., Radford, G., & Lingel, J. (2013). Qualitative inquiry in social and cultural contexts. Presented at Concepts of Library and Information Science, August 19-22, Copenhagen, Denmark.

Lingel, J. (2013). The city is my library: Spatial information practices of transnational migrants. Presented at the Symposium on Urban Informatics, June 11, Drexel University, Philadelphia, PA, USA.

Lingel, J. (2013). Everyday cartography: The pleasures and anxieties of map making. Presented at the Annual Conference for the American Association of Geographers, April 9-13, Los Angeles, CA, USA.

Lingel, J. (2013). Transnational migrants, mediascapes and the conceptual cartography of urban spaces. Presented at Critical Themes, April 5-6, The New School, New York, NY, USA.

Lingel, J. (2013). When "organizing becomes an extension of your brain": DJs, music libraries and information practices. In *Proceedings, iconference 2013*, Feb. 12-15, Dallas-Ft. Worth, USA.

[Panel] Lingel, J., Quirke, L., Caidi, N., Fisher, K., & Pozzi, E. (2013). Methods, practice, theory: Researching human information behavior in the context of migration. Presented at iconference 2013, Feb. 12-15, Ft. Worth, TX, USA.

Lingel, J., Burnett, G., Skinner, J., & Budd, J. (2013). Questions are never neutral: Examining the Occupy and Tea Party movements as exemplars of information research and everyday (political) life. Presented at ALISE, Jan. 22-25, Seattle, WA, USA. **Featured presentation**

Lingel, J. (2012). Occupy Wall Street and the myth of technological death of the library. Paper presented at Print Culture, September 28-29, Madison, WI.

Radford, G., Radford, M., & Lingel, J. (2012). Alternative libraries as heterotopias: Challenging conventional constructs of library service. Paper presented at Libraries in the Digital Age, June 18-22, Zadar, Croatia.

Lingel, J. (2012). Ethics and dilemmas of online ethnography. Presented at alt.CHI, May 6-10, Austin, TX, USA.

Lingel, J. (2012). Improvisation, tactics, and wandering: Urban information practices of migrational individuals. Paper presented at ALISE, Dallas, TX, January 7-10. **Bohdan S. Wynar Best Research Paper Award**

Lingel, J. (2011). The (People's) Library: A love and need story. Paper presented at Mobility Shifts, New York, NY, October 10-16.

Lingel, J. (2011). The digital remains: Social media and practices of online grief. Paper presented at Conference on Internet and Religion, Kent, OH, May 21.

Radford, G. P., Radford, M. L., & Lingel, J. (2010). Building bridges to the discarded: Deaccession, discursive formations, and alternative libraries. Paper presented at the

National Communication Association, 96th Annual Convention, San Francisco, CA, November 14-17, 2010. **Top Paper Award, Semiotics Division**

Radford, M. L., Lingel, J., & Radford, G. P. (2010). Alternative libraries as heterotopias: Challenging conventional constructs. Paper presented at Library Research Seminar V, University of Maryland, College Park, October 6-9, 2010.

Lingel, J. (2010). Anarchy in the stacks: A brief survey of experimental libraries. Paper presented at the Libraries in the History of Print Culture Conference, Madison, WI, September 10-12, 2010.

Lingel, J. (2010). The public library as heterotopia. Paper presented at New Directions in the Humanities Conference, University of California at Los Angeles, CA, June 29 – July 2, 2010.

Lingel, J. (2010). Aberrant abjection: Kathy Acker and “The Gift of Disease.” Paper presented at Poetics of Pain Conference, City University New York, NY, February 25-26, 2010.

Van Der Vliet Oloomi, A. & Lingel, J. (2009). Introspective invasions: Transgressive bodies/transgressive texts. Paper presented at &Now Conference, Buffalo, NY, October 14-18, 2009.

Lingel, J. (2007). Self injury as modified skin. Paper presented at Somatechnics Conference, Macquarie University, Sydney, Australia, April 19-21, 2007.

Lingel, J. (2006). When it matters who is speaking. Paper presented at Sexing the Text Conference, Simon Fraser University, November 3-4, 2006.

Book Reviews Lingel, J. (2020). Review of *Playing to the crowd* by Nancy Baym. *Social Media + Society*, 6(2).

Lingel, J. (2017). Review of *The age of sharing* by Nicholas John. *New Media and Society*, 19(9).

Lingel, J. (2016). Review of *Dark matters: On the surveillance of blackness* by Simone Browne. *Catalyst*, 2(2).

Lingel, J. (2016). Review of *Pax technica: How the Internet of Things could lock us up or set us free* by Phil Howard. *Communication and the Public*, 1(1), 131-134.

Popular Press Lingel, J. (2020). Craigslist turns 25 – a reminder that a more democratic version of the internet can still thrive. *The Conversation*.

Lingel, J. (2017). What Facebook can learn from craigslist. *Slate*.

Lingel, J. (2017). How Facebook – the Wal-Mart of the internet – dismantled online subcultures. *The Conversation*.

Lingel, J., & Gillespie, T. (2014). One name to rule them all: Facebook’s identity problem. *The Atlantic*.

Conference Poster
Presentations

Bogia, M., Nurik, C., Ngan, A., Kuhn, B., Kumar, I., Lingel, J. (2018). Institutional shadow bodies and mental health care information seeking. Poster presented at Computer Supported Collaborative Work, Jersey City, NJ, November 3-7.

Lingel, J. (2012). "We realized we had to become librarians": DJs, information practices and music libraries. Poster presented at iconference, Toronto, Canada, February 7-10.

Lingel, J. (2011). Getting from here to there: Information practices of immigrants in urban environments. Poster presented at iconference, Seattle, WA, January 4-7.

Lingel, J. (2011). Health information practices of women in urban areas. Poster presented at ALISE, San Diego, CA, January 4-7.

Lingel, J. (2010). Live music, social media and participatory metadata. Poster presented at ASIST Annual Conference, Pittsburgh, PA, October 22-27, 2010.

Sanchez, J., Trammell, A., Graham, N. & Lingel, J. F. (2010). The Jersey punk basement scene: Exploring the information underground. Poster presented at iSchool Conference, Champaign-Urbana, IL, February 3-6, 2010. **1st Place Juried Poster Competition**

Service to the Field

Conference and
Workshop Organizing

Organizing committee | AoIR 2021, Philadelphia, PA, USA

Co-chair | alt.CHI, ACM Conference in Computer Human Interaction, Denver, CO, May, 2017

Co-organizer | Queer Internet Studies Symposium, University of Pennsylvania, Feb 17, 2017

Co-organizer | Queer Internet Studies Symposium, Columbia University, April 2014

Program Committee
and Meta Reviewing

Media, Movements, and the City (2018)

ASIST (2014)

Extending Play (2016)

ICWSM (2014)

Monograph Reviewing

MIT Press
Oxford University Press
Palgrave Macmillan

Polity Press
Princeton University Press
UMass Press

Journal and conference
reviewing

AoIR 2016 – 2020
ASIST 2012, 15
Body and Society
Catalyst
CHI 2012, 16, 19
Communication Review
Convergence
CSCW 2014 – 16, 19
DIS 2014, 17, 18
Ephemera
Feminist Formations
First Monday
Frontiers

Information Communication & Society
Information Society
International Journal of Communication
International Journal of Cultural Studies
International Journal of Human-Computer Interaction
Journal of Computer Mediated Communication
Journal of Electronic and Broadcast Media
Journal of Cultural Economy
Journal of the Association for Information Science and Technology
Journalism
National Communication Association (2011-2014)
New Media & Society

GLQ
ICA 2016 – 19
iconference 2011

Sociological Review
Surveillance and Society

- Grant Reviewing European Science Foundation
National Science Foundation
Social Sciences and Humanities Research Council
- Doctoral Colloquia 2020 Association of Internet Researchers PhD colloquium - faculty mentor
2014 Association of Internet Researchers PhD colloquium - faculty mentor

University Service

- Aug 2016-present Leadership Council – Penn Forum for Women Faculty, University of Pennsylvania
- Sept 2016-present Co-organizer – Control Societies Speaker Series, University of Pennsylvania
- Aug 2016 – May 2018 Steering committee – Gender, Sexuality and Women’s Studies Program, University of Pennsylvania
Aug 2020-present
- Aug 2016-present University Council Committee on Academic and Related Affairs, Faculty Senate, University of Pennsylvania
- Sept 2017 – present Faculty Advisory Committee – Online Learning Initiative, University of Pennsylvania
- Oct 2015 – May 2016, Sept 2019 – present Faculty Diversity Working Group – LGBT Center, University of Pennsylvania
- Sept 2020-present University Council Committee on Academic and Related Affairs – University of Pennsylvania

Advising

** All students are at the Annenberg School for Communication unless otherwise noted.*

Chair – Zane Cooper, ABD

Chair, GSWS Certificate Advisor – Kelly Diaz, doctoral student

Chair – Shane Ferrer-Sheehy, doctoral student

Administrative Chair – Aaron Shapiro, PhD 2018

Committee Member – Rosemary Clark-Parsons, PhD 2018

Committee Member – Jonathan Pace, PhD 2018

Committee Member, GSWS Certificate Advisor – Elena Maris, PhD 2018

Committee Member – Yilang Peng, PhD 2019

Committee Member – Jasmine Erdener, PhD 2019

Committee Member – Elisabetta Ferrari, PhD 2019

Committee Member – Revati Prasad, PhD 2020

Committee Member – David Berman, ABD

Committee Member – Jennifer Henrichsen, ABD

Committee Member, GSWS Certificate Advisor – Chloe Nurik, ABD

Committee Member – Muira McCammon, doctoral candidate

Committee Member, GSWS Certificate Advisor – Heather Jaber, doctoral candidate

Committee Member – Brianna Dym, doctoral candidate, UC Boulder

Committee Member – Roopa Vasudevan, doctoral student

Committee Member – Jeanna Sybert, doctoral student

GSWS Certificate Advisor – Kel Khroele, doctoral student, School of Social Policy and Practice, University of Pennsylvania

GSWS Certificate Advisor – Lauren Bridges, doctoral student

Undergraduate honors thesis advisor – Ayaka Shimada, School of Arts and Sciences, University of Pennsylvania

Undergraduate honors thesis advisor – Karen Yang, School of Arts and Sciences, University of Pennsylvania, Rose Award Recipient for top undergraduate thesis

Undergraduate honors thesis advisor – Valerie Rube, School of Arts and Sciences, University of Pennsylvania

Undergraduate honors thesis advisor – Angela Ip, School of Arts and Sciences, University of Pennsylvania, Rose Award Recipient for top undergraduate thesis

Undergraduate honors thesis advisor – Rebecca Brown, School of Arts and Sciences, University of Pennsylvania

Undergraduate honors thesis advisor – Sean Lynch, School of Engineering, University of Pennsylvania

Professional Associations

2009 – present American Libraries Association

2012 – present Association for Computing Machinery

2011 – present Association of Internet Researchers

- 2014 – present International Communication Association
- 2015 – present Society for the Social Studies of Science
- 2010 – 2013 Association for Library and Information Science Education

Invited Talks and Keynote Addresses

- April 8, 2020 The craigslist ethic: A web 1.0 vision of online democracy. Research Seminar at the Department of Information Science, University of Colorado at Boulder, Boulder, CO.
- March 9, 2020 Platform politics of craigslist. Programme in Comparative Media Law & Policy, University of Oxford, Oxford, UK.
- Feb 12, 2020 Feminist media and activism. GSWS Pedagogy Seminar, Alice Paul Center. University of Pennsylvania, Philadelphia, PA.
- Nov 19, 2019 Social impact initiatives. Center for Undergraduate Research and Fellowships, Research and Fellowships Week. University of Pennsylvania, Philadelphia, PA.
- Oct 25, 2019 Faculty Friday. University of Pennsylvania College Achievement Program. University of Pennsylvania, Philadelphia, PA.
- Oct 15, 2019 What bookmobiles know: Journeys of infrastructure and crisis. Penn Libraries Research Tea, University of Pennsylvania, Philadelphia, PA.
- April 5, 2019 Pedagogy roundtable, Queer Urgencies, Department of English, University of Pennsylvania, Philadelphia, PA.
- Jan 31, 2019 Regulating social media. Monroe Price Moot Court Competition, Cardozo Law School, New York, NY.
- Nov 30, 2018 The people's republic of craigslist - and the accidental critique of a gentrifying internet. Elihu Katz Colloquium, Annenberg School for Communication, University of Pennsylvania, Philadelphia, PA.
- Nov 5, 2018 Dazzle camouflage as queer counter-conduct. Digital Humanities Forum, Pennsylvania State University, State College, PA.
- Oct 29, 2018 Teaching feminist, queer and trans theory. Trans Literacy Project Seminar. LGBT Center, University of Pennsylvania, Philadelphia, PA.
- Oct 3, 2018 Black holes, clones and other anti-anxiety parables from science fiction. Science and Technology Studies Program, Drexel University, Philadelphia, PA.
- Sept 24, 2018 Punks, body mod and drag queens: Countercultural case studies for diversifying the web. Diversity and Inclusion Week, University of Tennessee, Knoxville, TN.
- Sept 24, 2018 It's not like that: Notes on working in jail libraries. School of Information Science, University of Tennessee, Knoxville, TN.

- Sept 14, 2018 The craigslist ethic: A web 1.0 vision of online democracy. Digital Media Research Center, Queensland University of Technology, Brisbane, Australia.
- Aug 10, 2018 Computational (anti)social science: Some provocations on interdisciplinary collaboration. American Sociology Association Annual Meeting Preconference on Computational Social Science. Annenberg School for Communication, University of Pennsylvania, Philadelphia, PA.
- May 31, 2018 Qualitative interviewing and analysis. Penn Medicine Center for Digital Health, Perelman Center for Advanced Medicine, Philadelphia, PA.
- Feb 27, 2018 Teaching students to talk with – and listen to – those with different backgrounds and perspectives. Center for Teaching and Learning, University of Pennsylvania.
- Nov 16, 2017 Media and new technology. Netter Center 25th Anniversary Conference on Higher Education-Community Partnerships for Democracy and Social Change. University of Pennsylvania.
- May 24, 2017 Bookmobility: Case studies from Haiti and Palestine. Kluge Center | Library of Congress, Washington, DC.
- April 28, 2017 Mobile first considered harmful: Counter designs for online community. Cornell Tech, New York, NY.
- April 21, 2017 Uncommon internets: Digital technologies and countercultural communities. Temple University, Philadelphia, PA.
- Jan 25, 2017 Uncommon people: Digital technologies and the struggle for community. Eastern Connecticut State University, Wilimantic, CT.
- Jan 18, 2017 Content rules?! Newsfeeds, algorithms, content moderation, and ethics. Internet Society of Washington DC and New York, NY.
- Oct 25, 2016 Getting your first book published. Lunch series hosted by Student Professional Development Committee, Annenberg School for Communication, University of Pennsylvania, Philadelphia, PA.
- Oct 21, 2016 Click-engage-involve: A conference on civic engagement and technology. Technology Learning Collaborative, Philadelphia, PA.
- Oct 20, 2016 Film screening and discussion – *TINY: The life of Erin Blackwell*. Annenberg Center for the Performing Arts, University of Pennsylvania, Philadelphia, PA.
- Oct 4, 2016 Uncommon people: Digital technologies and the struggle for community. Michigan Interactive and Social Computing, University of Michigan, Ann Arbor, MI.
- April 14, 2016 [Discussant](#). Weapons of the geek: Hackers and political autonomy. Penn Program on Democracy, Citizenship and Constitutionalism, University of Pennsylvania, Philadelphia, PA.
- April 1, 2016 [Discussant](#). Bridging the academy and activist leadership. Gender Sexuality and Women Studies Program, University of Pennsylvania, Philadelphia, PA.

- Nov 16, 2015 The bookmobile as socio-technical infrastructure of resilience: Case studies of Haiti and Palestine. Department of History and Sociology of Science, University of Pennsylvania, Philadelphia, PA.
- June 9, 2015 Librarians and Archivists With Palestine: 2015 report back. Somerville Public Library, Somerville, MA.
- April 27, 2015 The story of one million people, 20,000 years in the future. Brown Institute for Media Innovation, Columbia University, New York, NY.
- April 6, 2015 Off the shelf and online: Social media presence for academic libraries. Birzeit University, Birzeit, Palestine.
- Feb 18, 2015 What happens in grad school? Richard M. Tapia Conference for Diversity in Computing. Boston, MA.
- Dec 2, 2014 The deaths and lives of great online countercultures: An investigation of technological alterity. Annenberg School for Communication, University of Pennsylvania.
- Sept 29, 2014 Faceted lives and relational labor: Brooklyn drag and online counterculture. Annenberg School for Communication, University of Southern California.
- Sept 26, 2014 "In face" on Facebook: Information tactics and technological distributions of power. University of North Carolina at Chapel Hill.
- June 23, 2014 Connected counter cultures: How the Internet turns outsiders in. Karlsruhe Institute of Technology, Karlsruhe, Germany.
- March 31, 2014 "Facebook is anti-drag": Issues of online community and communication. Bowdoin College, Brunswick, ME.
- March 1, 2014 A feminist agenda for women in STEM. ACM-W Conference for Women in Computing, University of Manchester, Manchester, UK.
- Jan 29, 2014 Mobile technologies and community activism. TEDx Bend, Central Oregon Community College, Bend, OR.
- Nov 18, 2013 Tactics for resisting technological surveillance. Lecture series Social Action and Interaction in a Digital Age, Hunter College, New York, NY.
- Apr 26, 2013 Social media for activists: Mainstream uses, countercultural objectives. Workshop on Social Media and Labor Activism. Labor Education Center, Rutgers University, New Brunswick, NJ.
- Apr 6, 2013 [Keynote](#). This is what the library looks like: The role of the library as a social institution. City University of New York Library Association, New York, NY.
- Mar 5, 2013 Trans/Tech: Women in STEM. Trans Technology Symposium, Rutgers University, New Brunswick, NJ.
- Feb 16, 2012 Gender and social media: Being female in a digital age. Douglass Project for Women in Math, Science and Engineering, Rutgers University, New Brunswick, NJ.

- Aug 15, 2011 Interpreting the community: Practices of/for deviance. Microsoft Research New England, Cambridge, MA.
- July 12, 2011 On YouTube and in the basement: Social media practices and protocols. Nokia Research Labs, Palo Alto, CA.
- Sept 25, 2010 Professional and academic advice for MLIS students. Student swing, Special Libraries Association, New York, NY.

Teaching

- Spring 2020 Qualitative Ways of Knowing
Required PhD seminar at the Annenberg School for Communication, University of Pennsylvania
- Spring 2018, 2017 Theories and Methods of Qualitative Research
PhD seminar at the Annenberg School for Communication, University of Pennsylvania
- Summer 2019 Ethics of Forgetting
PhD seminar at the Annenberg School for Communication, University of Pennsylvania, co-organized with Aarhus University, Aarhus, Denmark.
- Fall 2017 Community, Network, Multitude: Critical Theories of Human Togetherness
PhD seminar at the Annenberg School for Communication, University of Pennsylvania
- Spring 2019, Fall 2015 Doing Internet Studies
PhD seminar at the Annenberg School for Communication, University of Pennsylvania
- Fall 2019 Critical Theories of Popular Culture
Required undergraduate course at the Annenberg School for Communication, University of Pennsylvania
- Fall 2017, Spring 2016 Media Ethnography for Social Justice
Undergraduate research seminar at the Annenberg School for Communication, University of Pennsylvania
- Fall 2016, Spring 2013, Fall 2012, Fall 2011 Gender and Technology
Undergraduate lecture course at Annenberg School for Communication, University of Pennsylvania | Information, Technology and Informatics undergraduate program at the School of Communication and Information, Rutgers University
- Spring 2012, Spring 2011 Reading Interests of Adults
Graduate seminar in the Masters of Library and Information Science program, School of Communication and Information, Rutgers University

Non-Academic Community Service

- Sept 2011 – present Volunteer, Radical Reference
- Aug 2017 – present Co-organizer, Creative Resilience Collective, Philadelphia PA

- May 2020 – present Member, Philadelphia Community Wireless Project, Philadelphia PA
- March -May 2019 Data Captain, 215 People’s Alliance, Philadelphia PA
- Sept 2015 – June 2018 Library Coordinator, Philadelphia Prison System
- Jan – May 2017 Board Member, Tech City, Philadelphia Opportunities Industrialization Center
- March– April 2016 Digital Systems Coordinator, Democracy Spring, Philadelphia PA
- Jan 2014 – June 2015 Volunteer, Black and Pink, Boston MA
- Sept 2011 – May 2012 Organizer, Que(e)ry, Brooklyn NY
- Sept 2012 – June 2013 Volunteer ESL Instructor, Brooklyn Public Library
- Sept 2008 – May 2012 Volunteer ESL Instructor, International Center New York